

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
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Albany, New York 12242
<http://www.ogs.state.ny.us>

PURCHASING MEMORANDUM

GENERAL INFORMATION BULLETIN

NUMBER: CL-666

DATE: April 25, 2006

GROUP: 75305

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES

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OTHER AUTHORIZED USERS

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SUBJECT: Hewlett-Packard Battery Recall

TO ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

IMPORTANT SAFETY RECALL NOTICE

In cooperation with the U.S. Consumer Product Safety Commission, on April 20, 2006, HP announced a worldwide voluntary recall and replacement program for battery packs used in certain HP notebooks. HP customers affected by this program will be eligible to receive a replacement battery pack for each verified, affected, recalled battery pack at no cost.

HP and the battery pack cell manufacturer have identified a defect in assembled battery packs sold with notebooks from national and regional computer and electronics stores, online stores, and at hp.com and hpshopping.com from January 2005 through December 2005. The battery packs also were sold separately. The recalled batteries are a subset of those manufactured in early January 2005, and **will have a bar code label starting with L3.**

The affected battery packs were distributed worldwide in the following notebook PC products: (**NOTE: If your notebook is NOT listed below, you are NOT impacted by this program.**)

HP Pavilion Family

**dv1xxx
ze2xxx**

HP Compaq Family

nx48xx

Compaq Presario Family

**V2xxx
M2xxx**

The notebook model is located on the display screen bezel or in the labeling on the bottom of the notebook.

Consumers should stop using the "L3" coded batteries immediately and contact HP to determine if the specific battery is one of the ones being recalled, and if it is, receive a free replacement battery. After removing the recalled battery from their notebook computer, consumers should plug in the AC adapter to power the notebook until a replacement battery arrives.

For additional information, visit the HP Battery Replacement Program Web Site at www.hp.com/support/BatteryReplacement, or contact HP at (888) 202-4320 between 7 a.m. and 7 p.m. CT Monday through Friday.