

New York State Office Of General Services
Procurement Services Group
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PURCHASING MEMORANDUM

GENERAL INFORMATION BULLETIN

NUMBER: CL-675

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GROUP: 75302

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES

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SUBJECT: Dell Announces Recall of Certain Notebook Computer Batteries

TO ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Dell has identified a potential issue associated with certain batteries sold with Dell Latitude™, Inspiron™, XPS™ and Dell Precision Mobile Workstation™ notebook computers. In cooperation with the U.S. Consumer Product Safety Commission and other regulatory agencies, Dell is voluntarily recalling certain Dell-branded batteries with cells manufactured by Sony and offering free replacements for these batteries. Per the CPSC, Consumers should stop using these recalled batteries immediately and contact Dell to receive a replacement battery. Under rare conditions, it is possible for these batteries to overheat, which could pose a risk of fire. Consumers can continue to use the notebook computers safely by turning the system off, ejecting the battery, and using the AC adapter and power cord to power the system until the replacement battery is received.

Potentially affected batteries were sold with the following models of Dell notebook computers or separately as secondary batteries:

- **Latitude: D410, D500, D505, D510, D520, D600, D610, D620, D800, D810**
- **Inspiron: 500M, 510M, 600M, 700M, 710M, 6000, 6400, 8500, 8600, 9100, 9200, 9300, 9400, E1505, E1705**
- **Precision: M20, M60, M70, M90**
- **XPS: XPS, XPS Gen2, XPS M170, XPS M1710**

In addition, these batteries may have also been provided in response to service calls. The batteries were shipped to customers between April 1, 2004 and July 18, 2006. The words "DELL" and "Made in Japan" or "Made in China" or "Battery cell made in Japan, Assembled in China" are printed on the back of the batteries. If your battery does not reflect one of these markings it is not part of this recall.

There is a two (2) step process to identify if your battery is affected:

1. Check if your battery model MAY be affected. If your battery is not listed, you are not affected.
2. Check if your specific battery PPID (Dell Part Piece Identification) is affected. This step is necessary to identify if your battery is affected. Only some batteries within each model are affected. If the battery is subject to this recall you will be automatically connected to a replacement order form online.

Please visit <https://www.dellbatteryprogram.com/Default.aspx> for more information and to complete the two (2) steps, if necessary.