

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
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Albany, New York 12242
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PURCHASING MEMORANDUM

GENERAL INFORMATION BULLETIN

NUMBER: CL-679

DATE: October 2, 2006
Updated: April 26, 2007
Updated October 31, 2008
*** **UPDATED: May 15, 2009** ***

GROUP: 75314 -Apple
75302 -Dell
75336 -Futitsu
75304 - Gateway
75306 -IBM
75344 -Lenovo
75343 - Sony
75308 -Toshiba
75321 - ACER
75305 - Hewlett Packard

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES

Dan DeBerardinis
Purchasing Officer
(518) 474-1912
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OTHER AUTHORIZED USERS

Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

SUBJECT: RECALL NOTICE - Notebook Computer Batteries

TO ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

The following Contractors have recently announced Notebook Battery Recalls:

(For the purpose of this notice, the terms notebook and laptop are interchangeable)

Acer: <http://www.acerbatteryrecall.com/AcerWeb/> (Added 4/26/07)

Apple: https://support.apple.com/ibook_powerbook/batteryexchange/

Dell: <https://www.dellbatteryprogram.com/Default.aspx> (updated 10/31/08)

Fujitsu: www.computers.us.fujitsu.com/battery (Added 10/24/06)

Gateway: www.gateway.com/battery (Added 10/24/06)

Hewlett-Packard (HP) <http://www.hp.com/support/BatteryReplacement> *** **UPDATED 5/15/09** ***

IBM: <http://www.lenovo.com/batteryprogram>

Lenovo: <http://www.lenovo.com/batteryprogram> (UPDATED 3/5/2007)

Sony: <http://esupport.sony.com/battery> (Added 10/24/06)

Toshiba: <http://www.bxinfo.toshiba.com/> (updated 10/31/08)

If you have purchased any laptops or laptop batteries from the above contractors, please visit the links provided for further information and instructions regarding replacement offers. Please contact the manufacturer directly with any questions regarding these battery recalls.