

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
Empire State Plaza
Albany, New York 12242
<http://www.ogs.state.ny.us>

PURCHASING MEMORANDUM

GENERAL INFORMATION BULLETIN

NUMBER: CL-721

DATE: October 8, 2009 (Revised)

GROUP: Defibrillators, Vital Signs, Fetal/Neonatal
ECG/EKG (Philips Medical Systems)
(Statewide)

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES

Mary P.Schneider
Purchasing Officer I
(518) 474-0912
mary.schneider@ogs.state.ny.us

OTHER AUTHORIZED USERS

Customer Services
(518) 474-6717
customer.services@ogs.state.ny.us

SUBJECT: DEFIBRILLATOR RECALL

TO ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

Philips Medical Systems has issued an immediate recall for the contract items listed below:

PLEASE NOTE: These items were available on the previous expired Contract# PC59701 under Group 12602, AWARD PGB-02432, Defibrillators, Vital Signs, Fetal/Neonatal ECG/EKG (Philips Medical Systems), (Statewide).

Item	Description	Recall Reason	Manufactured & Distributed
M3860A	HeartStart FR2+ Defibrillator with ECG	Memory chip failure could make device inoperable	Philips Healthcare, Andover, MA
M3861A	HeartStart FR2+ Defibrillator, no ECG		

PHILIPS IS CURRENTLY CONTACTING CUSTOMERS TO ARRANGE FOR THE RETURN AND REPLACEMENT OF ALL THE RECALLED DEFIBRILLATORS AND HAS SET UP A WEB SITE WITH INFORMATION:

PLEASE REFER TO THE FOLLOWING LINK FOR COMPLETE INFORMATION REGARDING THIS RECALL:

www.philips.com/FR2PlusAction

FOR ANY ADDITIONAL QUESTIONS REGARDING THIS RECALL CUSTOMERS CAN CALL 1-800-263-3342 OR SEND AN E-MAIL TO:

FR2PlusAction@philips.com.

All other terms and conditions remain the same. Please contact the Purchasing Officer above if you should have any questions.