

New York State Office Of General Services
Procurement Services Group
Corning Tower Building
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Albany, New York 12242
<http://www.ogs.state.ny.us>

PURCHASING MEMORANDUM

GENERAL INFORMATION BULLETIN

NUMBER: CL-645

DATE: October 17, 2005

GROUP: 75305

PLEASE ADDRESS INQUIRIES TO:

STATE AGENCIES

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OTHER AUTHORIZED USERS

Customer Services
(518) 474-6717
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SUBJECT: Hewlett-Packard Battery Recall

TO ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:

IMPORTANT SAFETY RECALL NOTICE

In cooperation with the U.S. Consumer Product Safety Commission, on October 14, 2005, HP announced a worldwide voluntary recall and replacement program for battery packs used in certain HP notebooks. HP customers affected by this program will be eligible to receive a replacement battery pack for each verified, affected, recalled battery pack at no cost.

HP and the battery pack cell manufacturer have identified a defect in assembled battery packs **manufactured between March 2004 and September 2004 and will have a bar code label starting with GC, IA, L0 or L1**. HP considers the defect to pose a potential safety hazard to end users.

The affected battery packs were distributed worldwide in the following notebook PC products: **(NOTE: If your notebook is NOT listed below, you are NOT impacted by this program.)**

HP Pavilion		HP Compaq	Compaq Presario	Compaq Evo
dx4000	ze4800	nc6000	1100	n1010v
dx5000	ze5155	nc8000	2100	n1050v
zd8100	ze5200	nw8000	2500	
ze4100	ze5300	nx5000	R3000	
ze4100/xt1xx	ze5400	nx6130	R3200	
4200	ze5500	nx9005	X1000	
ze4200	ze5600	nx9008	X4000	
ze4300	zv5000	nx9010	X5000	
ze4400	zv5200	nx9100	X6100	
ze4500	zx5000	nx9105		
ze4600	zx5200	9000		
ze4700		9005		

If your notebook is listed above, or for more information, visit the HP Battery Replacement program Web site at www.hp.com/support/BatteryReplacement or contact HP at (888) 404-7398 between 7 a.m. and 7 p.m. CT Monday through Friday.